

Good Neighbor continued

- Do not park in front of garages unless it is your garage. No parking in front of hoses. Additional parking is located adjacent to building 33192. Vehicles parked on no parking zones will be towed at owner's expense. Towing is provided by Coastal Towing 645-6500.
- Hoses are for rinsing of beach equipment, etc. No washing of cars.
- One orderly domestic pet is allowed per unit. Delaware law requires that you curb your pet and pick up behind them. Dogs should not be left unattended on the porch or allowed to bark obsessively.
- We only employ staff to do regular cleaning at a minimal, so do your part to keep common areas free of dirt and trash.
- It is the intention of the Council to maintain an environment free of any excessive noise and immoral, improper or offensive behavior, which degrades the quality of life of its residents. Please be cognizant of the noise that may generate from your unit as well as your balcony and stairwells between the hours of 10:00 p.m. and 8:00 a.m.
- Noise issues should be addressed in a kind manner between neighbors. If this approach does not work, please call Resort Security, the Five Points security company, or contact the State Police or 911.

Other Vendor Resources

Water Service

Tidewater Utility* (800-523-7224) has 24-hour emergency number which is also posted in the gardens out front of each building near the main shut off valves.

Electric Service

Apple Electric* (302-645-5105)

Locksmith

Pen-Del Locksmith* (302-227-6192)

Screen Replacement

Mr. Go-Glass* (Formerly Bennett's) (302-645-9340)
Your Way Construction* (866-427-1974)

Security:

Resort Security (302-539-5808)
State Police Troop 7 Non-Emergency (302-644-5020 or 302-644-5021)
Emergency (911)

Paint:

Sherwin-Williams* (302-226-2449)
Custom color formula on file. Just tell them it's for the Village of Five Points Green Door.

*The above mentioned vendor resources/contacts have expressed the willingness to work with NVCA residents. They are suggestions only and have no affiliation with the NVCA or Wilgus Associates.



North Village Condominium Association Home Maintenance and Community Guidelines



Inside, please find a variety of important information that should be helpful to you, as a condominium unit owner in North Village. Please keep a copy at home for use in the event of an emergency when you are away from your unit and post a copy somewhere prevalent in your unit (like on your refrigerator) so that guests also have easy access to this information in the event of an emergency.

Maintaining Your Condominium

HVAC

Service your HVAC unit semi-annually in order to prevent the condensation lines from becoming clogged, causing the water to back up into your unit. The service should also include changing your air filters. You may want to consider a service contract.

Whether you frequent your unit regularly, live there permanently or visit occasionally, take a moment each visit to check the drip pan under your HVAC unit for water. This is a good indication of whether your condensation line is clean or not.

Resources

After Hours Heating & Air* (302-945-3310) can perform these services for you by contacting them directly.

Clendaniel's Plumbing & Heating* (302-644-1952) has a 24-hour access number for NVCA residents for emergency situations (reference that you are a Wilgus Associates customer).

Custom Mechanical Inc.* (302-539-5177) has a 24 hour access number for NVCA residents for emergency situations (reference that you are a Wilgus Associates customer).

Winterization

In accordance with the governing documents of the NVCA, you are required to **maintain your heat at not less than fifty five degrees (55)** throughout the winter to prevent pipes from freezing and bursting.



If you plan to be away from your unit for long periods of time in the winter months, you should winterize your pipes so that if they do freeze, there is no water inside them to cause damage.



***Turn your
water off and
drain the
lines.***

Be a Good Neighbor

Condominium living requires a higher degree of cooperation and safety practices. For that reason the governing documents carefully delineate certain things that are and are not permitted. Please refer to the Rules and Regulations as well as all governing documents for NVCA for a complete list of all rules.

- No grills may be used on decks, balconies or patios. If grilling near garages, please stay at least 15 feet from the garages.
- No obstruction may be placed on the common elements. Bikes, but nothing else, can be stored in the common storage areas.
- Walkways, porches, steps and the areas under steps and stairways are not storage areas.
- Do not change the color of your exterior door or change exterior lighting fixtures etc.
- Dumpsters are for use by NV residents only. All items must be placed IN the dumpster. The trash collection contractor will not pick up trash that is left outside the dumpster.
- Each unit has been assigned 3 parking permits. You and long term guests should display a permit in the windshield at all times when parked in NV. There is a \$25.00 fee for a replacement permit.